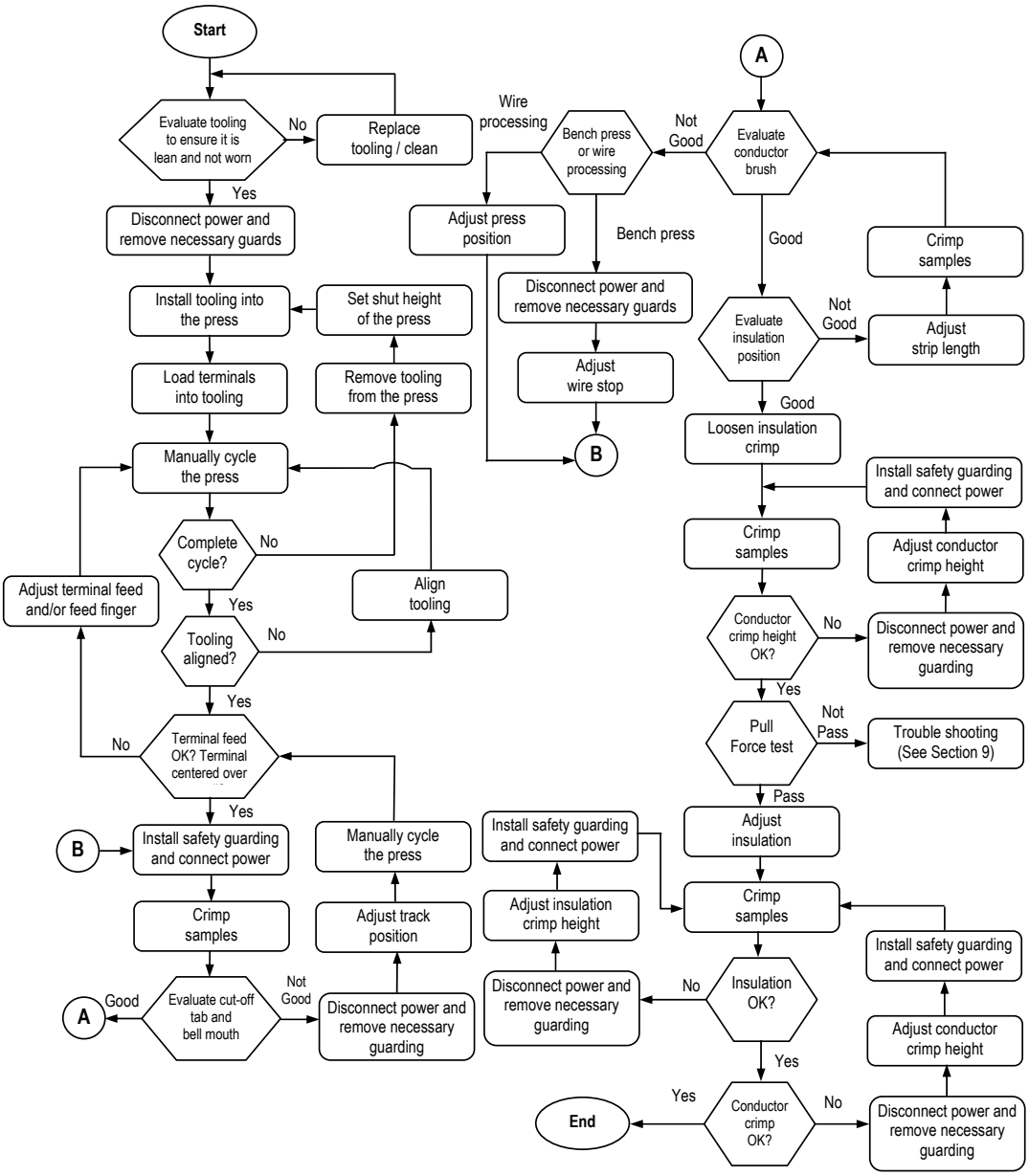PROCEDURES FLOW CHART